



# TAF - TELECOMMUNICATIONS AUTHORITY OF FIJI



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16 March 2014

To whom it may concern

## Mr. Davender Jain – Reference

It is my pleasure to submit a reference for Mr. Davender Jain, having worked closely with him during his consultancy with the Telecommunications Authority of Fiji (TAF) for over six months.

Mr. Jain had been engaged by TAF for designing and implementing the Authority's web based state of the art "Monitoring and Evaluation System (M&E)" for the ICT sector, following processes and standards as defined by the ITU and World Bank procurement process, as the project was executed under a World Bank Grant.

I found Mr. Jain to be very meticulous, and methodological in his approach in designing the system. In addition to that he was ever so flexible to incorporate our specific requirements and always added value to our discussions during the design phase. Mr. Jain involved all the staff of the Authority in the design phase to ensure the system that was developed and met their reporting needs.

Mr. Jain's strong point further came to fore during the implementation of the system during which the Authority was faced with several challenges and resource constraint. Through his guidance and wisdom, all these matters were resolved and the system was launched within the timeline required, in accordance to the expectation of the Authority and the stakeholders and within the tight budget laid down by the World Bank.

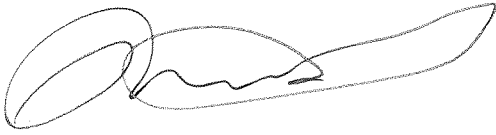
I was also very impressed by the manner in which Mr. Jain interacted with the staff of the Authority and other stakeholders. He carried out a number of stakeholder workshops at all stages of the project starting from design to final implementation. His ability to integrate and work with others was one of the key reasons for the success in the timely completion of the project. He was excellent in "capacity building" and left behind him well trained staff.

Mr. Jain also undertook "regulatory impact assessment (RIA)" on the legal instruments enacted by TAF following liberalisation of the ICT sector in Fiji. This was done through extensive consultation with the stakeholder and resulted in an "Action Plan" needed to be put in place by TAF to bring about further improvements in order to meet the objectives for which TAF was set up. This was a highly skilled work which Mr. Jain did very well. As a result of this he helped TAF carry out a Strengths Weaknesses Opportunities and Threats (SWOT) analysis. Also, feedback from the RIA was built in in the M&E System.

Mr Jain made a very impressive presentation at the Annual General Meeting of the Pacific ICT Regulatory Research Centre (PIRRC) on the M&E System design for Fiji, and many member countries showed keen interest in his work

Should you require any further information regarding Mr. Jain and the work he carried out at TAF, you are most welcome to contact me through the contact listed below.

Yours sincerely



Mr. Shivnesh Roynendra Prasad

**Acting Chairman- Telecommunications Authority of Fiji**

Credentials

BA , PgDip, MCOM (USP)

PgDip In Sustainable Development Public Policy-making (Terl University-India)

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